

Meet and Greet
September 22, 2026

Provider Name: Ladye Crosby

Email: ldygibson@yahoo.com

Phone Number: (216) 385-3898

Experience: Assisted a family of 5 whose members had mental health conditions and intellectual disabilities. Has assisted in group homes and recovery facilities. Has worked with individuals on Passport waivers – tracking goals. Assisted people to maintain autonomy and independence in their homes.

Availability: Up to 30 hours weekly. Prefer 9:00 am – 3:00 pm Monday – Friday (but can start as early as 7:00 am). Available to work week-ends as well.

DoDD Certifications: Homemaker Personal Care, Homemaker Personal Care Transportation, Non-Medical Transportation, Residential Respite, Home Delivered Meals

Provider Name: Jeffrey Squires

Email: jeffreysquires298@gmail.com

Phone Number: (330) 410-0509

Experience: Has 7 years experience as a DSP and Independent Provider

Availability: Monday – available 2nd shift, Tuesday available 1st shift, Wednesday available 1st shift, Friday available 1st shift, Sunday – every other

High Needs: Has ASL experience, Med cert 1 and Med cert 3

DoDD Certifications: Homemaker Personal Care, Homemaker Personal Care Transportation, Participant Directed Homemaker Personal Care, Non-Medical Transportation, Residential Respite, Informal Respite non-family only

Provider Name: Nenwokaye Marbiah

Email: mnenwokaye@yahoo.com

Phone Number: (714) 402-7530

Experience: Has been a DSP for 6 years for a provider agency

Availability: Available weekends, evenings, overnights. Willing to travel throughout Cuyahoga County

High Needs: Med Cert 1, Med Cert 3

DoDD Certifications: Homemaker Personal Care, Informal respite family only, Informal respite non-family only, Supported Living

Provider Name: LaTika Isom

Email: MSLISOM@YAHOO.COM

Phone Number: (330) 328-0972

Experience: Has 27 years experience, specializing in Non-Medical Transportation

Availability: Monday – Friday (later routes preferred)

DoDD Certifications: Non-Medical Transportation

Provider Name: Ciara Penny

Email: ciarafeb492@gmail.com

Phone Number: (330) 707-6263

Experience: Independent provider for over 4 years. Also worked as a DSP with agencies for 5 years as well as working in a Day Program. Skilled in operating wheelchairs and transferring individuals in/out of wheelchairs, in/out of bed. Has worked a great deal with individuals who have Cerebral Palsy and is great at communicating with individuals who have a speech impediment or difficult to understand

Availability: Tuesday, Thursday and Friday 9:00 – 2:30 and 5:00 – 9:00 some week-ends

High Needs: Shared Living

DoDD Certifications: Homemaker Personal Care, Homemaker Personal Care Transportation, Participant Directed – Homemaker Personal Care, Money management, Non-Medical Transportation, Shared Living, Home Delivered Meals, Residential Respite, Informal respite family only, Informal respite non-family only

Provider Name: Briana Anderson

Email: DALEXANDER@FIRSTALLIANCEHC.COM
brianderson2026@gmail.com

Phone Number: (216) 417-1833, 440-665-8203

Experience: Has experience in Case Management. Worked with Mobile Response Stabilization, Family Peer Support, Behavioral Health Support, completed CANS assessments, Currently is a DSP at an ICF with Welcome House, Dental Assistant

Availability: Evenings Monday – Friday every other week-end. Prefer Westside

High Needs: Med Cert 1, Shared Living

DoDD Certifications: Shared Living, Money Management, Residential respite, Informal Respite non-family only, Informal respite family only, Homemaker Personal Care, Homemaker personal care – transportation, Participant Directed – Homemaker Personal Care, Non-Medical transportation, Home Delivered Meals, Supported Living

Provider Name: Sharde Ligon

Email: Shardeligon@gmail.com

Phone Number: (216) 409-3042

Experience: She has a 14 year old son with Down Syndrome. Worked in school settings with children with different behavioral and cognitive abilities.

Availability: Tuesday – Friday 9:00 – 3:00 but can be flexible based on an individuals needs. Willing to travel

DoDD Certifications: Homemaker Personal Care, Non-Medical Transportation

Provider Name: Teresita Santiago

Phone Number: (216) 538-0823

Experience: Has an adult son with Autism. For 10 years has been an Occupational Therapy Assistant – school based (K-12). Home Health Aid experience with the elderly population

Availability: Thursday – afternoon/evening, Friday – after 3:00/evening, Saturday – all day as needed. (Monday – Wednesday available in evening on an as needed basis)

DoDD Certifications: Homemaker Personal Care, Non-Medical Transportation

Provider Name: Keren Copeland

Email: copelandkeren@yahoo.com

Phone Number: (216) 530-6164, (216) 254-7777

Experience: Currently a Shared Living provider. Her home is also available for respite care. Has been a caregiver for over 30 years. Has experience providing support to individuals who are dually diagnosed

Availability: Will have a bedroom available for an individual seeking Shared Living services

High Needs: Shared Living

DoDD Certifications: Shared Living, Informal respite non-family only, Residential respite, Homemaker Personal Care, Homemaker Personal Care Transportation, Non-Medical Transportation

Provider Name: Algenon Pugh

Email: thelynnfoundation@yahoo.com

Phone Number: 216-320-7410

Experience: Two years experience as a provider

Availability: Monday – Friday 9:00 – 4:00 (has NMT routes from 4:00 – 5:00)

DoDD Certifications: Non-Medical transportation, Homemaker Personal Care, Homemaker Personal Care transportation, Residential respite, Informal respite family only, Informal respite non-family only

Provider Name: Rayshawn Eberhardt

Email: rayshawneberhardt@yahoo.com

Phone Number: (216) 647-2676

DoDD Certifications: Homemaker Personal Care, Homemaker Personal Care transportation, Residential respite

Provider Name: Dr. Laura Banks-Starks

Email: laurapstarks@gmail.com

Phone Number: 216-688-5110

Experience: Psychiatric Mental Health Nurse Practitioner, Family Peer Provider, Registered Nurse, Behavioral Health Specialist, 15 years behavioral health experience, Specialized Clinical Therapeutic Interventionist senior level, Counseling

Availability: Flexible, mid-day during the week, Mornings on the weekends, overnight, On Sight On Call

High Needs: Experience working with multi-system youth

DoDD Certifications: Homemaker Personal Care, Homemaker Personal Care transportation, Participant Directed – Homemaker personal care, Non-medical Transportation, Home Delivered Meals, Residential respite, Informal respite non-family only, Participant/family stability assistance – counseling, Waiver Nursing Delegation, DD waiver nursing, Functional Behavioral Assessment, CTI-Specialized Clinical/Therapeutic Interventionist (SELF), CTI-Senior Level Clinical/Therapeutic Interventionist (SELF)

Provider Name: Michelle Moore

Email: michellekarmala@gmail.com

Phone Number: (216) 633-0491

High Needs: Has a wheelchair accessible vehicle

DoDD Certifications: Homemaker Personal Care transportation, Non-Medical transportation

Provider Name: Robyn Fason

Email: robynfason@gmail.com

Phone Number: (216) 799-8510

Experience: Willing to assist other providers with billing, or other IP concerns

High Needs: Shared Living, Med Cert 1

DoDD Certifications: Homemaker Personal Care, Homemaker Personal Care Transportation, Non-Medical Transportation, Home Delivered Meals, Money Management, Shared Living, Supported Living, Residential Respite, Informal respite family only, Informal respite non-family only